

Issues that could be impacting your cash flow...

Consider each of the issues below and rate your performance at managing each issue.

The items with low ratings are where you should begin focusing your efforts, then build from there...

Plan to lift the performance in every area until you are "Under Control" with every item

Rate your control of each area:

Amber = could use improvement Red = attention urgently required

1. Management related issues

Business model – for example your jobs last 45 days on average and it takes customers another 60 days to pay on job completion, but you pay staff weekly

Cash planning and measurement – for example forecasting and budgeting

Debt level – how much you've borrowed externally – too much/not enough?

Sales growth – high is good, however if cash requirement is not properly considered this can cause severe cash flow issues

Sales decline – marketing issues/customer satisfaction levels

Understanding of working capital management

Bookkeeping errors

Fraud	000
Overstaffing	000
Owners' personal drawings	000
2. Profit related issues	
Lack of profit	$\bigcirc \bigcirc \bigcirc$
Pricing/costing right	000
Control of spending	000
Interest payable	000
Regular/consistent price review/increase	000
Discounting – understanding of impact on cashflow	000
3. Stock related issues	
Selling right stock/sales mix	$\bigcirc \bigcirc \bigcirc$
Obsolete stock	000
Too much stock/over-ordering stock	000
Stock takes	000
Ordering too quickly	000
Understanding of the 'sales cycle'	000
Reporting on stock movement	000
Theft/shrinkage/spoilage	000

4. Work in progress/job management related issues	
Quality of job management system	$\bigcirc \bigcirc \bigcirc$
Job profit levels and reporting	000
Quoting/estimating process/systems	000
Labour management	000
Labour productivity level	000
Proactively seeking extra work from customers	$\bigcirc\bigcirc\bigcirc\bigcirc$
5. Customer payment related issues	
Slow customer payments	$\bigcirc \bigcirc \bigcirc$
Sending statements	$\bigcirc\bigcirc\bigcirc\bigcirc$
Speed and quality of invoicing	$\bigcirc\bigcirc\bigcirc\bigcirc$
Payment methods available	$\bigcirc\bigcirc\bigcirc\bigcirc$
Terms of trade	$\bigcirc\bigcirc\bigcirc\bigcirc$
Customer credit checks	$\bigcirc \bigcirc \bigcirc$
Outstanding payment reporting	000
Follow up calls, emails and record keeping	$\bigcirc\bigcirc\bigcirc\bigcirc$
Use of debt collection services	$\bigcirc\bigcirc\bigcirc\bigcirc$

6. Supplier payment related issues	
Time to pay suppliers – too quickly is not good for cash flow	000
Use of discounts available	000
Price negotiation — are you paying too much?	$\bigcirc \bigcirc \bigcirc$
Terms of payment – have you got the best terms?	000
Paying COD when terms could be used	000
Control of supplier payments — errors/overpayments	000

As you can see, there are many factors affecting cash flow. The old saying is 'cash is king!'

It is well worth embarking on a campaign to focus on these issues and start fixing them today, to benefit your business in the future.

If you can create a cash flow focused attitude in your business, cash flow problems will become a thing of the past, and you will be able to grow your business!



To commence your free 14-day trial of flowcash...

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